Permission to print: Yes

Category Electrical / electronic

Near Miss or Accident Near Miss
Type of incident: Equipment

Knowledge Error No
Rule Error No
Skill Error No
Violation No

Description: Stockert SS Roller Pump Touch screen control failure during a bypass procedure. Near the end of a procedure blood alone was being delivered via the SS Cardioplegia Roller Pump. The 'Stop Button' on the touch screen was pressed to stop the pump, however this failed to work. The entire screen would not respond to touch commands. The 'Dial' was then used to stop the roller pump. This defective roller pump was rebooted two times by pressing the power button 'Off' and back 'On', in an attempt reset the roller pump. The touch screen remained defective. At completion of procedure, the SS HLM was relocated to the 'Perfusion Pump Setup Room'. The SS (Labeled PumpA) HLM was re powered up and the touch screen remained defective on the Roller Pump. A notice of the fault [was placed] on the SS HLM. When the SS HLM was repowered the next day by another Perfusionist, this fault was apparently no longer present.

Contributing factors: Manufacturing fault.

Corrective action: Used the manual dial control to operate the roller pump. Notified

the maintenance provider ASAP and the rest of the perfusion team.

Preventative action plan: This roller pump is still in service, as the fault has not represented itself to other Perfusion team members or the maintenance providers.

Manufacturer advised: Yes
Discussed with team: Yes
Ext Authority Advised No
Hospital incident filed: No
Patient outcome variance Nil